



FIRESTORM 2007 ASSISTANCE & RECOVERY SERVICES

Web Site - <http://www.sdcountyrecovery.com/>

| COUNTY SERVICES FOR FIRE VICTIMS | | |
|---|---|--|
| SERVICE NEED | DESCRIPTION OF SERVICE | CONTACT |
| Air quality information | The County's Air Pollution Control District provides information regarding fire impacts on air quality. | 858-586-2707 |
| Ash removal information | Information about safe removal of ash. | 877-308-8111 |
| Consumer fraud | Price gouging of fire victims will be investigated by the District Attorney. | 619-531-3507 |
| Crisis counseling | Mental health disaster response services are available for children and adults at all American Red Cross shelters. Accept Medi-Cal patients. | 800-479-3339 |
| Dead animal disposal | General questions about animal disposal. Commercial agriculture. Private company that provides the service; a fee will apply. | 619-236-4250 858-694-2739 858-279-8242 |
| Erosion and sediment control | Information on post-fire runoff and sediment control measures. | 888-846-0800 |
| Food safety questions | Food safety tips and restaurant inspections/info. | 619-338-2379 |
| Hazardous waste Toxic household materials | Questions or concerns about partially burned or exposed toxic or household hazardous waste (paint, pesticides, etc.) | 619-338-2231 877-713-2784 |
| Lost pets | Contact County Animal Services. www.sddac.com | 619-236-4250 |
| Medical Examiner | Contact the Medical Examiner regarding identification of deceased loved ones and recovery of personal effects. | 858-694-2905 |
| Property tax relief | The San Diego County Assessor will provide temporary tax relief to fire victims with destroyed or damaged homes. | 858-505-6262 |
| Rebuilding your lost or damaged home | If your home has been destroyed or damaged by fire, the County will provide fee waivers and expedited services to help you rebuild. | 858-694-3876 |
| Reclaiming large animals/livestock | Large animals and livestock will be held for an extended period at temporary emergency shelters. | 619-236-4250 |
| Report damage to County roads or bridges | Call this number to report any damage to County roads and bridges. | 877-684-8000 |
| Waste/debris removal | Information about waste/debris removal. | 877-308-8111 |
| Water quality questions/concerns | Purifying water, well disinfection, boil water advisories, etc. | 858-565-5173 |
| OTHER FIRE VICTIM ASSISTANCE AND RECOVERY SERVICES | | |
| SERVICE NEED | DESCRIPTION OF SERVICE | CONTACT |
| Aid/Relief organizations | San Diego American Red Cross www.sdarc.org Federal Emergency Management Agency (FEMA) www.fema.gov | 619-542-7640 800-621-FEMA (800-621-3362) |
| Assistance for small businesses | Small Business Administration (SBA) www.sba.gov | 800-488-5323 |
| Disaster Welfare Inquiry | Information regarding whether loved ones have shown up at shelters. | 800-951-5600 |
| Insurance questions | California Department of Insurance www.insurance.ca.gov | 800-927-HELP (800-927-4357) |
| Meals for homebound seniors/disabled | A hot meal can be delivered each weekday and frozen meals for the weekends. www.meals-on-wheels.org | 619-260-6110 |
| Tax relief | Federal - Internal Revenue Service (IRS) www.irs.gov/newsroom State - Franchise Tax Board www.ftb.ca.gov/aboutFTB/press | 800-829-1040 800-852-5711 |

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| Utilities - AT&T Communications | www.att.com | | 800-331-0500 |
| Utilities - Cox Cable | www.cox.com/SanDiego Fire-related only General questions | | 619-266-5474 619-262-1122 |
| Utilities - San Diego Gas & Electric | www.sdge.com | | 800-411-SDGE (800-411-7343) |
| Utilities - Time Warner Cable | www.timewarnersandiego.com | | 858-695-3220 760-438-9620 |
| Waste/debris disposal | Otay Landfill | 1700 Maxwell Road, Chula Vista | 619-421-3773 |
| | Ramona Landfill | 20630 Pamo Road, Ramona | 760-789-3410 |
| | Sycamore Landfill | 8514 Mast Boulevard, Santee | 619-562-9426 |
| | Miramar Landfill | 5161 Convoy Street, San Diego | 858-573-1420 |
| Water - Supply questions | San Diego County Water Authority | www.sdcwa.org | 760-480-1991 |
| Water - Wells | County of San Diego - Land & Water Quality | www.sdcounty.ca.gov | 858-565-5173 |

HOW YOU CAN HELP

| SERVICE | SERVICE PROVIDER | CONTACT | |
|--------------|---|--------------------------------------|---------------------|
| DONATIONS | San Diego American Red Cross Disaster Relief Fund | www.sdarc.org | 800-435-7669 |
| | Goodwill Industries | www.sdgoodwill.org | 619-225-2200 |
| | San Diego Foundation | www.sdfoundation.org | 619-235-2300 |
| | San Diego Salvation Army | www.sandiego.salvationarmy.org | 619-446-0208 |
| VOLUNTEERING | San Diego American Red Cross | www.sdarc.org/contact.asp | 858-309-1261 |
| | Goodwill Industries | www.sdgoodwill.org | 619-225-2200 |
| | San Diego Blood Bank | www.sandiegobloodbank.org/volunteers | 619-296-6393 x 8202 |
| | Volunteer San Diego | www.volunteersandiego.org | 858-636-4131 |

OTHER FIRE-AFFECTED JURISDICTIONS

| JURISDICTION | WEBSITE | TELEPHONE |
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| City of Escondido | http://www.ci.escondido.ca.us/wcfire/index.html | 760-839-4312 |
| City of Poway | http://www.ci.poway.ca.us/Index.aspx?page=867 | 858-679-4297 |
| City of San Diego | http://www.sandiego.gov/newsflash/firealert/assistance.shtml | 619-570-1070 |
| City of San Marcos | http://http://www.ci.san-marcos.ca.us/ | 760-744-1050 |